Would all our customers please read:

Deposit and Cancellation Policy



When requesting a booking, we may ask for a deposit. Deposits are non refundable in the event of cancellation on your part. Should Higher Brookhouse Kennels have to cancel your booking your deposit will be refunded in full. If you choose to cancel the booking and no deposit has been taken Higher Brookhouse Kennels reserves the right to charge a cancellation fee. A minimum notice of 14 days to cancel is required otherwise Higher Brookhouse Kennels reserves the right to charge a cancellation fee of 50% of the original booking.